

# Elder Care Mediation Services

Helping Families to be Successful in  
Decision Making For Elders

Professional Mediation  
Services Provided by

Margaret Crowley Mediation  
and J.K. Belz & Associates



Margaret M. Crowley has been licensed to practice law in Nevada since 1991. She has over 100 hours of mediation training, including specialized training in advanced mediation techniques, elder care and foreclosure mediation.



Jeanette K. Belz holds a Masters in Business Administration. She is a trained facilitator, with over 150 hours of mediation training, including advanced mediation techniques, elder care, divorce and foreclosure mediation.

Jeanette and Margaret work as volunteer mediators at the Neighborhood Mediation Center in Reno, and were appointed in 2009 by the Nevada Supreme Court to serve as foreclosure mediators.

## Elder Care Mediators:

- Are neutral
- Have received specialized training
- Establish a framework and process for effective communication
- Listen and help the family identify issues for resolution
- Allow everyone to be heard
- Facilitate the conversation rather than "taking sides"
- Promote on-going family relationships
- Help the senior and their family members fashion long-lasting agreements

### Margaret M. Crowley, Esq. Mediation Services (775) 233-6711

Mailing address, only:  
316 California Avenue • Suite #761  
Reno, Nevada 89509  
www.crowleymediation.com



### Jeanette K. Belz 775-329-0119 775-232-1662 (cell)

Mailing address, only:  
10580 N. McCarran Boulevard • Suite #115-222  
Reno, Nevada 89503  
www.jkbelz.com

## Why Mediation?

Changes in the needs of a senior can create tremendous stress for the entire family.

The goal of Elder Care Mediation is to promote better communication and workable solutions by involving the senior and concerned family members in the decision making process in a thoughtful way.

Elder Care Mediation is effective even when conflict, anger and frustration are high and meaningful communication among family members has broken down.

## Understanding your family dynamics ...

It's often tough for families to grapple with elder care issues on their own. Economic circumstances, geographic distance, and family dynamics can make working together to solve an issue for an elderly parent seem impossible.

Elder Care Mediation provides the structure to be **successful in family decision making**. We create a safe environment where the elderly person and his/her family members can voice their feelings and concerns. All outcomes and agreements resulting from Elder Care Mediation are decided by the senior and his/her family members. This helps them be workable and **long lasting**.

Elder Care Mediation helps families to communicate and **focus on what issues need to be resolved**, and develop strategies to help them work together on important decisions in the future.



## Easing Transitions that often create family stress:

- Living Arrangements
- Safety Issues
- Caregiving
- Medical Crisis
- Healthcare Planning
- Financial Management
- Estate Planning
- End of Life Decisions
- On Going Relationships



Mediation is confidential, whereas other forms of dispute resolution, such as court, are not.



Helping Families to be Successful  
in Decision Making For Elders